

# Northern Customer Experience Transformation Centre

Brisbane, QLD

<b>CLIENT</b>	Valued government client
<b>PROJECT SIZE</b>	4,403sqm
<b>PROJECT LENGTH</b>	12 weeks
<b>YEAR COMPLETED</b>	2019

## PROJECT FEATURES

Three communications rooms

Agile work environment

Large training room with operable wall

Multiple meeting rooms

Staff games room with custom-made ping-pong table and room acoustics

Large breakout areas

Staff lockers



FDC's Brisbane team are proud to have successfully delivered an impressive three-floor fitout for a valued government client.

FDC's Brisbane team are proud to have successfully delivered an impressive three-floor fitout to house the new NCET (Northern Customer Experience Transformation Centre) for a valued government client. This project, accomplished via an Early Contractor Involvement (ECI) agreement, is the second one our team has delivered for this client in Brisbane.

This fitout was achieved in a speedy twelve-week program, with the main comms room handed over four weeks early and the second comms room completed the following week. These early handovers allowed our client's internal IT team to test and commission the spaces well before practical completion.

FDC's team worked tirelessly to successfully complete this project, relying on high quality and consistent communication to overcome the challenge of sharing the fitout spaces with another builder upgrading the building's lifts and amenities at the same time.

This project was proudly delivered in conjunction with our partners Cushman & Wakefield, Carr Design, Meinhardt, and Certis.