

QUALITY POLICY

The quality elements within the integrated management system manage the provision of the project and construction management for residential, industrial and commercial buildings, including ground up construction, refurbishment or additions and interior fitout to existing buildings and the provision of project management, design management, installation and maintenance of electrical, communication and mechanical services to industrial, commercial and civil buildings.

The directors and senior management of FDC recognize the importance of providing quality management to meet the needs and expectations to our clients. FDC is committed to the achievement of a level of quality and professional competence to ensure our clients receive the best value for service in the market. Our aim is to be recognized for outstanding performance, the quality of our people, our relationship with clients and associated enterprises and authorities.

Our goal and commitment to providing quality management solutions is maintained by:

- Compliance with statutory obligations, standards and relevant codes of practice;
- Establishing, monitoring and auditing our system that meet the requirements of AS/NZS ISO 9001;
- Providing resources to implement and maintain the quality management system;
- Continually improving worker skills and knowledge via education and further training of staff;
- Identifying, investigating and suitable resolving any non-conformances to maintain and improve compliance;
- Reviewing performance measures and taking action to improve performance; and
- Monitoring and evaluating quality performance via implementing effective communication on quality and non-conformance issues.

The FDC quality framework is based upon the requirements of AS/NZS ISO 9001 and allows workers at all levels within the company structure to understand the quality and organizational objectives of the company, and position themselves to achieve these goals.



Russell Grady
Managing Director